

Andrew Miller

KC

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Background

After an exceptional 30 years of practice as a top ranked commercial, construction and insurance junior barrister and KC, Andrew Miller KC now practices principally as a Mediator.

Andrew is CEDR accredited and has been involved in the mediation of disputes since 1996, when he undertook his first mediation in Singapore. He has experience of over 150 mediations and has been involved in mediations both domestically and internationally for over 20 years. Andrew has used his background as a successful junior and King's Counsel to become a practical, efficient, approachable and user-friendly mediator.

Andrew acts as a mediator in a wide range of commercial sectors, including construction, property damage, insurance and reinsurance, professional negligence and general commercial disputes. Andrew brings to mediation 30 years of hands-on dispute resolution experience both in domestic and international litigation and arbitration.

Andrew has acted as lead mediator in commercial disputes valued at between £100,000 to £20,000,000m. Since becoming a mediator Andrew has received glowing feedback and testimonials on his performance and skill as a mediator.

Andrew also practices as a single and Panel Arbitrator in commercial arbitrations and has been a Fellow of the Chartered Institute of Arbitrators (FCIArb) since 1999. Andrew is also a trustee of the Chartered Institute of Arbitrators.

Mediation style and approach

Andrew uses his substantial commercial dispute resolution experience to be able to assist the parties to the mediation by being able to identify for the parties the strengths and weaknesses of their case, reality test the parties' case and propose options for settlements.

As a proponent of the Active v Passive approach to mediation Andrew engages with the process and is not scared to debate with the parties in order to find a solution. Andrew welcomes a direct approach at all stages of the mediation and is very adaptable and able to deploy a blend of facilitation and evaluation to suit individual mediations.

Testimonials praise Andrew for his practical, efficient and approachable approach and Andrew likes to describe himself as a user-friendly mediator. Andrew also has experience acting as a co-mediator.

Practice Areas

- Advertising & marketing
- Assisted deal-making
- Breach of contract
- Bullying & harassment
- Commercial agency & distribution agreements
- Commercial contracts
- Commodities
- Construction & property
- Cross-border & international
- Discrimination
- Distribution, agency & licensing
- Education
- Employment
- Energy, oil and gas
- Engineering
- Environment
- Financial services
- Information Technology (IT)
- Insolvency
- Insurance
- International trade & shipping
- Landlord & tenant
- Licensing
- Life assurance

- Manufacturing
- Mining
- Mortgage lending
- Partnership disputes
- Personal injury
- Planning & local government
- Product liability
- Professional negligence
- Public sector
- Retail
- Rights of way, boundaries & adverse possession
- Sale of goods
- Sale of goods and services
- Shareholder disputes
- Statutory authorities
- Transport and infrastructure planning
- Trespass & nuisance
- Water industry

Legal Directories

The recent editions of the directories state:

Chambers & Partners 2025:

Andrew Miller KC is an experienced mediator who concentrates his practice on large commercial disputes, often between major international clients. He demonstrates particular expertise in insurance, property damage and professional negligence disputes. "He was brilliant in a challenging case." "Andrew's main skills are his experience, listening skills and practical approach. What makes him different from others in the market is the combination of his skill sets and their application." "He worked hard and was able to identify and focus on the key areas where the parties were at odds but where there was potential to move the dial." "Andrew comes across a bit like Louis Theroux in his style which builds trust amongst the parties. He is very technically able and is able to grasp complex issues."

Chambers & Partners 2024:

Andrew Miller KC is an experienced mediator who concentrates his practice on large commercial disputes. He demonstrates particular expertise in insurance, property damage and professional negligence disputes "One of the best mediators. Andrew is amazing at defusing tension and bringing hostile parties together in a way that very few mediators can do. He brings both legal acumen, personality and the ability to make people see the big picture and settle their issues outside of technicalities." "He's very good on the insurance side. He's measured and keeps the process going. Andrew is useful to instruct." "Andrew is simply superb in complex disputes. He takes a very thoughtful and skilled approach to helping resolve tricky cases for clients."

Chambers & Partners 2023:

Andrew Miller KC is an experienced mediator who concentrates his practice on large commercial disputes. He demonstrates particular expertise in insurance, property damage and professional negligence disputes. "He is an excellent mediator; he's astute, personable and doggedly determined to secure a positive outcome."

Chambers & Partners 2022:

Andrew Miller QC is an accomplished mediator who is regularly instructed as a neutral on a wide array of large commercial disputes. He is particularly adept at handling insurance, employment and construction disputes and is active on both the domestic and international stages. "He was very commercial and tenacious in his approach to mediation - he built trust between the parties and had a good oversight of the issues." "Andrew is very passionate about the art of mediation and has a good understanding of psychology and people's attitudes to risk."

Chambers & Partners 2021:

Andrew Miller QC is an experienced mediator who concentrates his practice on large commercial disputes. He demonstrates particular expertise in insurance, property damage and professional negligence disputes. "He got the key points of parties before the time and worked very hard throughout the mediation to really push the parties together." "He worked tirelessly to get the parties to understand the other's perspective."

Chambers & Partners 2020:

Andrew Miller QC has considerable expertise mediating in various commercial disputes, including construction and professional negligence. He retains particularly deep experience in insurance and property damage cases.

Chambers & Partners 2019: "Offers effective advice and advocacy and is always clear in his strategy" "An expert in his field. He is very approachable"

Legal 500 2026:

Andrew Miller KC is 'simply superb. Always thoroughly read-in and on-top of the papers, Andrew quickly establishes confidence and respect from both lay clients and practitioners. His background as a leading silk allows him to cut through much of the noise generated in litigation and focus on a pragmatic course, so as to get the parties working constructively towards settlement'. Also mediating through IPOS Mediation, Miller's expertise encompasses commercial, company, employment, energy and insolvency disputes. He also handles conflicts involving shareholders, property and professional negligence, and is increasingly appointed to mediate insurance and construction matters. Miller is additionally one of only a few barristers who mediates regularly in Dubai.

Legal 500 2025:

Andrew Miller KC mediated approximately 50 cases in 2023. Miller 'encourages parties to identify their lines in the sand early on in a mediation, which saves time and focuses minds around the table'. Miller specialises in mediating disputes involving insurance, construction, property damage, and shareholder conflicts, as well as high-profile employment and general commercial law matters. In 2023, Miller experienced notable growth in private cases involving wealthy parties that had fallen out with employers, partnerships, directors or family businesses.

Legal 500 2024:

Andrew Miller KC is 'one of the elite mediators in London. He is focused and to the point, and has a unique ability to see the route to the resolution of a dispute, getting there with as little fuss as possible'. Practising as a lead mediator since 2017, Miller is a go-to mediator for heavyweight commercial disputes, as well as insurance and construction industry-related claims.

Legal 500 2023:

Andrew Miller KC is 'superb. He knows when to press and to pose difficult questions, and when to stay in the background. We would not have got anywhere close to settlement without him.' He is highly regarded for major commercial disputes; and in a recent 18-month period, Miller extended his client base within both the insurance and

construction sectors.

Legal 500 2022:

Practising as a lead mediator since 2017, Andrew Miller QC has 'an excellent and responsive blend of push-and-pull approaches to get the parties fully into settlement mode and to work towards a deal'. Involved in the mediation of disputes for over 25 years, both domestically and internationally, he is particularly noted for major commercial disputes.

Legal 500 2021:

The 'energetic and engaging' Andrew Miller QC is 'adept at both getting to the nub of the issues in dispute and reality-testing challenging clients'. Practising as a lead mediator since 2017, he also mediates through IPOS Mediation and CEDR Chambers, and is particularly noted for heavyweight, high-value commercial disputes.

Legal 500 2018:

"First rate"

Career History

2018 – Appointed Trustee of the Chartered Institute of Arbitrators

2014 – CEDR Accredited Mediator

2014 - Appointed Queen's Counsel

1999 – Fellow of the Chartered Institute of Arbitrators (FCIArb)

1989 Commercial and civil barrister practicing at 2 Temple Gardens (2TG), London, specialising in construction, insurance and reinsurance, property damage and general commercial law.

1988-1989 - Bar Professional Training Course – Barrister at Law

1986 to 1988 – Assistant Accountant in medium sized stockbroking firm in Sydney, Australia.

1984 to 1986 – National Representative (part time) for UK/USA student work exchange programme run by the British Universities North America Club (BUNAC)

1983-1986 - Bachelor of Laws (LL.B) University of Southampton

Professional Qualifications & Affiliations

1983-1986 Bachelor of Laws (LL.B) University of Southampton

1988-1989 Bar Professional Training Course – Barrister at Law

1989 Called to the Bar of England and Wales

1999 Fellow of the Chartered Institute of Arbitrators (FCIArb)

2014 Appointed Queen's Counsel

2014 CEDR Accredited Mediator

Recent Client feedback

"Simply superb. Our new "go to" mediator." (Partner, City Law Firm. April 2026)

"Andrew was simply superb. He unlocked a mediation many others would not have been able." (Partner, City Law Firm. April 2026)

"Andrew was excellent. This was not the first mediation that I have attended with Andrew mediating and I was keen to recommend his assistance on this case. He remains attentive throughout, grasps the issues straight away, relates to the parties and does all that he can to help the parties reach a conclusion." (Senior Associate - City Law firm. September 2022)

"Andrew showed great compassion whilst also being firm. He was so well briefed the client was so impressed. This is now the fourth mediation in a row that Andrew has successfully managed to get the parties to a resolution for me and my clients. I can't praise him enough. His attention to detail and approach in seeking to bridge voids between the parties' position is second to none." (Director - City Law firm. October 2021)

I was initially sceptical about mediating via video-link. We agreed to it when mediating in person was no longer an option. However, I was impressed by just how well the virtual mediation was expertly coordinated by Andrew in such a way that the dynamics of a mediation, which are so important to settlement, easily translated on to the "virtual" platform. (Associate - City Law firm. March 2020)

"Yesterday restored my faith in mediation and mediators. It went really well and I thought you did a great job. Whisper it, but don't you think that having the client participating from their own home was actually better than a traditional mediation. My client this morning told me she felt completely relaxed all day and just focused hard when the Skype calls occurred." (Partner - March 2020)

"For all of the parties it was their first virtual mediation which was expertly navigated by Andrew. I would not hesitate to recommend Andrew for any mediation. (Partner - March 2020)

"I have been mediating for over 20 years and I cannot think of a mediator who puts in more effort than Andrew. His ability to cajole those afflicted with outright lunacy is also very much appreciated."

"A refreshingly different & much more constructive approach from Andrew. I think I could go as far as saying that he restored my client's faith in mediation after some less positive mediations." (Solicitor, City Law Firm)

"Andrew was an excellent mediator, probably one of the best that I have seen in 26 years of being in practice. The dispute has really been ongoing for nearly 20 years between sides of the family and it was a really excellent result that Andrew achieved for the parties. Andrew was very understanding of the clients' position and dealt with their issues and concerns in a very empathic but firm manner. I would certainly have no hesitation in recommending Andrew again as a mediator." (Solicitor, City Law Firm)

"Andrew is an excellent Mediator. His mediator skills made a decisive difference to the outcome of the mediation. He gave us the confidence to know that that he was trying hard to explain our position to the other side while conveying to us (even if not explicitly) what might be the other side's red lines." (Party to Mediation, CEO)

"Andrew is a highly skilled mediator. He quickly identified a range within which the parties might settle and worked towards that and also stepped in when required during the negotiation of the more difficult finer details to ensure the deal for over the line on the day (or night, as the case was!)." (Partner at City Law Firm)

"Andrew showed tremendous experience, psychological skills, business orientation and leadership in guiding the parties to a successful conclusion of the mediation with a Settlement Agreement. The mediation conducted by Andrew Miller KC has been a unique and valuable learning experience for me personally, but I believe also for all others involved in the mediation." (Party to Mediation, CEO)

"I believe that Andrew's mediation skills and abilities and his outstanding commitment and professionalism throughout the mediation were key factors in the successful resolution of the dispute between the parties. I was very impressed with his pragmatic and business-minded approach and his direct and straightforward style of play. We would certainly recommend Andrew as a mediator to others and we would seek to appoint him if we had another mediation dispute." (Partner at City Law Firm)

"I have dealt with many mediations in a range of disputes in recent years and found Andrew's approach the best to date. An excellent mediator who was perfectly suited to our case."

"Andrew definitely made a difference by helping the parties focus on their real needs to reach resolution. Andrew is very skilled and made the process virtually painless. This is how mediation is supposed to work." (In house Legal Advisor – Global Manufacturer of Wind Turbines)

"I was not sure we were going to get to a resolution - but we did, and I suspect that was a result of the process adopted by Andrew. There was a significant difference between the parties in respect to quantum and liability and Andrew skilfully brought the parties to resolution." (Loss Adjuster, Insurance)

"We were impressed by Andrew's conduct of the mediation. He was sensitive to commercial issues and had a very strong level of legal expertise. (Senior Partner – Large commercial firm)

I would not hesitate to recommend Andrew as a mediator. He was able to cut through the issues quickly and this led to the parties making concessions early in the day. Andrew's pragmatic approach meant that the parties were sensible and were able to focus on the most relevant aspects of the case, which in turn meant that a settlement was reached. (Senior Partner– London City Firm)

Legal Directories:

Chambers & Partners:

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Andrew Miller KC is an experienced mediator who concentrates his practice on large commercial disputes. He demonstrates particular expertise in insurance, property damage and professional negligence disputes "One of the best mediators. Andrew is amazing at defusing tension and bringing hostile parties together in a way that very few mediators can do. He brings both legal acumen, personality and the ability to make people see the big picture and settle their issues outside of technicalities." "He is very good on the insurance side. He's measured and keeps the process going. Andrew is useful to instruct." "Andrew is simply superb in complex disputes. He takes a very thoughtful and skilled approach to helping resolve tricky cases for clients." (2024)

Andrew Miller KC is an experienced mediator who concentrates his practice on large commercial disputes. He demonstrates particular expertise in insurance, property damage and professional negligence disputes. "He is an excellent mediator; he's astute, personable and doggedly determined to secure a positive outcome." (2023)

Andrew Miller QC is an accomplished mediator who is regularly instructed as a neutral on a wide array of large commercial disputes. He is particularly adept at handling insurance, employment and construction disputes and is active on both the domestic and international stages. "He was very commercial and tenacious in his approach to mediation - he built trust between the parties and had a good oversight of the issues." "Andrew is very passionate about the art of mediation and has a good understanding of psychology and people's attitudes to risk." (2022)

Andrew Miller QC is an experienced mediator who concentrates his practice on large commercial disputes. He demonstrates particular expertise in insurance, property damage and professional negligence disputes. "He got the key points of parties before the time and worked very hard throughout the mediation to really push the parties together." "He worked tirelessly to get the parties to understand the other's perspective." (2021)

Andrew Miller QC has considerable expertise mediating in various commercial disputes, including construction and professional negligence. He retains particularly deep experience in insurance and property damage cases. (2020) "Offers effective advice and advocacy and is always clear in his strategy" "An expert in his field. He is very approachable" (2019)

"He's got a friendly, non-pompous approach. He's good with clients and he just gets his head down and works."
"Very savvy, with good client skills and a commercial approach. He's astute and responsive." (2017)

"He was very commercially aware, understood our position, and was forceful in fighting for us." (2016)

"He's very user-friendly, effective and good to work with." (2015)

"Andrew Miller has an extensive property damage practice, and regularly receives instructions from both public bodies and insurers."

"He's a very good advocate who can make tough decisions."

"He is a veteran of complex claims relating to fires floods, subsidence and explosions." (2014)

Interests

Andrew enjoys cycling which has become his primary mode of transport in and around London. He compliments this with spinning classes and yoga which he has discovered in the last year or so.

Aside from his family his real passion is travel which normally involves outdoor adventure, trekking, cycling and copious amounts of good food.

Andrew is proud to be a trustee of The Compassionate Friends (TCF) a charity that for 50 years has supported bereaved parents and siblings following the loss of a child of any age and by any cause. Andrew runs and facilitates a TCF support group in central and North West London. He also provides pro-bono legal advice to parents going through an inquest or inquiry following the death of their child. <https://www.tcf.org.uk/>

Case Examples

£20m multi-party claim brought by 26 property owners of flats within a residential development against two insurers in respect of the negligent certification of the construction works and their claim under a Housebuilding warranty provided at the time of construction.

Claim against the sellers and manufacturers of wind turbines sold to a farmer. The claim concerned warranties provided and issues over the service and maintenance of the wind turbine and the sellers obligations.

Solicitor's claim for unpaid legal fees in respect of their retention to conduct three pieces of litigation and a counterclaim brought by the client in claiming professional negligence in the conduct of the retainer and overcharging of fees.

Claim brought against a funeral undertaker in respect of alleged breach of contract on the day of the funeral by reason of a failure on the day to be able to access the church and chapel to hold the funeral service.

Claim for defective works in respect of the construction of a kitchen, family room and conservatory and counterclaim by the contractor for non-payment of fees. (Several similar claims)

Claim by landscape gardener against a commercial entity in respect of unpaid fees arising out of contracted and non-contracted landscape gardening works. Issues of sub-contractor works and agency works.

Domestic building claims brought by clients over the construction of additions to domestic homes, e.g. conservatories, kitchens, patios etc (several similar claims).

£2m claim brought to retail eye laser surgery in respect of flooding to the property by reason of the failure of a joint in the plumbing network. The flood resulted in damage to the delicate laser equipment and a business interruption claim.

£250k fire property damage claim brought by a car recycling plant following a fire to it car crushing The claim was brought against the Defendant service engineers who had recently serviced and maintained the equipment.

Several subrogated fire and flood property damage claims brought by insurers in respect of recovery from third parties of monies paid out this their insured in respect of the first party claim.

£500k claim brought by a jeweller against his insurer in respect of a repudiated insurance claim arising out of two robberies. Issues in respect of the theft, ownership of the insured property and compliance with policy terms.

Claim brought by local authority against farm in respect of flooding which caused damage to the local authority's highway. Damage resulted from refuse from farm blocking culverts which formed part of the area flood defence.

Property development claim – Claim brought by seller of land and purchaser of property to be built on the land, in respect of the value of land purchased and sold and failure to build property as contracted for and defective works in respect of residential domestic home built.

Case in respect of the defective manufacture and installation of metal door on a silo that failed soon after their installation.

Multi-party claim brought leaseholders against freeholders of a residential apartment block and freeholders brought against the company managing the apartment block under a Right to Manage

Claim brought in respect of a family translation business over the alleged wrongful acquisition of the business and the setting up of a rival business in breach of implied restrictive covenants. (Co-mediation).

£2m Construction dispute brought by a contractor in respect of non-payment of verified payments and the termination of the contract by the developer.